



BULLHOOK COMMUNITY HEALTH CENTER, INC. HAVRE, MT

FEDERALLY QUALIFIED HEALTH CENTER (FQHC);

NATIONAL COMMITTEE FOR QUALITY ASSURANCE (NCQA) PATIENT CENTERED
MEDICAL HOME (PCMH) CERTIFIED

What Community Health Improvement Outcomes Do We Focus On?

- ▶ HILL COUNTY HEALTH CONSORTIUM
 - ▶ MENTAL HEALTH
 - ▶ SUBSTANCE ABUSE
 - ▶ TEEN PREGNANCY
- ▶ UNIFIED DATA SYSTEM (HRSA AND BUREAU OF PRIMARY HEALTHCARE)
 - ▶ DIABETES HYPERTENSION CANCER SCREENING
 - ▶ DEPRESSION OBESITY SUBSTANCE ABUSE
 - ▶ ORAL HEALTH – SEALANTS AND COMPLETED TREATMENT PLANS

Bullhook Community Health Center Capital Project



19,000 Square Feet

Project Outcomes

- ▶ Increase in patients served – from 3500 with 9000 visits to 8,279 and 13,147 visit counts
- ▶ Provided jobs to construction and sub-contractors during year of project – approximately 25
- ▶ Employees – from 25 in 2014 to 51 as of October 1, 2015 and still growing
- ▶ Increased Healthcare Programs for Community – Added Mental Health Services; 340B Pharmacy; DOT and Employment Physicals; Veterans Blood Draws; Increased capacity for dental with new operatories; Increased office space to add more addiction counseling services; Increased exam room and procedure room space for medical services as well as adding limited x-ray services; Training room that is used by staff and community; and allowed access under one roof to impact the PCMH model.
- ▶ State of the Art Building improved community revitalization efforts



Key Tools and Funding Programs

- ▶ HRSA and Bureau of Primary Health Care

- ▶ Capital Grant - \$4,900,000

- ▶ New Market Tax Credits

- ▶ US Bancorp Investor \$7.3 million
 - ▶ Montana Community Development Corporation
 - ▶ Bridge Loans
 - ▶ Link to attorneys and accountants
 - ▶ Technical Assistance and fund mgt
 - ▶ Bear Paw Community Development Corporation
 - ▶ Brownfield Loan
 - ▶ Great Falls Community Development Authority
 - ▶ Bridge Loan

KEY PARTNERS

- ▶ HILL COUNTY HEALTH CONSORTIUM

- ▶ HILL CO. HEALTH DEPARTMENT
- ▶ NORTHERN MT MEDICAL GROUP
- ▶ HRDC
- ▶ CONCERNED CITIZENS
- ▶ PATIENTS
- ▶ MSU-NORTHERN
- ▶ HAVRE SCHOOL'S
- ▶ CENTER FOR MENTAL HEALTH
- ▶ YOUTH DYNAMICS
- ▶ HEAD START

- ▶ MONTANA'S US SENATORS AND REPRESENTATIVES

- ▶ MONTANA PRIMARY CARE ASSOCIATION
- ▶ NATIONAL ASSOCIATION OF COMMUNITY HEALTH CENTERS
- ▶ LOCAL BUSINESS LEADERS
- ▶ MONTANA COMMUNITY DEVELOPMENT CORPORATION
- ▶ BEAR PAW COMMUNITY DEVELOPMENT CORPORATION

MAJOR CHALLENGES

- ▶ UNDERSTANDING OF HOW NEW MARKET TAX CREDITS WORK
- ▶ TELLING THE STORY OF WHY THERE ARE COMMUNITY HEALTH CENTERS
- ▶ BIDDING PROCESS
- ▶ TIME TO MAINTAIN THE COMMUNITY RELATIONSHIPS
- ▶ TIME AND RESOURCES TO MAINTAIN OPERATIONS AND MANAGE THE CAPITAL PROJECT
- ▶ HOW TO DO THE CROSSWALK FROM ACCOUNTING TO AUDIT
- ▶ SHORTAGE OF HEALTHCARE PROFESSIONALS
- ▶ RECRUITMENT AND RETENTION IN SMALL TOWN MONTANA
- ▶ EVERCHANGING HEALTHCARE ARENA IN US
- ▶ RECRUITMENT OF BOARD MEMBERS

MAJOR VALUE OF COMMUNITY DEVELOPMENT PARTNER

- ▶ EXPERTISE FROM MULTIPLE PEOPLE AT MONTANA COMMUNITY DEVELOPMENT CORPORATION
- ▶ VARIETY OF TECHNICAL ASSISTANCE BEFORE, DURING AND AFTER
- ▶ EXPERIENCE IN PREVIOUS PROJECTS AND LINK TO RESOURCES SUCH AS ATTORNEYS AND ACCOUNTANTS
- ▶ BRIDGE LOANS
- ▶ MANAGE NEW MARKET TAX CREDITS PROJECT



HELP US TO UNDERSTAND AND SEE MORE OF IN THE FUTURE

- ▶ WHAT ARE CURRENT ACTIVITIES THAT THE LOCAL DEVELOPMENT SECTOR IS DOING TO BUILD RELATIONSHIPS WITH LOCAL BUSINESS OWNERS ?
- ▶ MAKING THE CASE FOR COMMUNITY HEALTH IMPROVEMENT PROJECTS AND HOW IT MATTERS TO LOCAL BUSINESSES – CAN YOU HELP US TO CONNECT BETTER?
 - ▶ BECAUSE IT MATTERS FOR RECRUITMENT AND RETENTION OF PROFESSIONALS
 - ▶ BECAUSE IT MATTERS FOR RECRUITMENT OF COMMUNITY BOARD MEMBERS
 - ▶ BECAUSE IT MATTERS TO HELP TELL OUR STORY