

# **CHSD: Community Health Services Development Program**



# History

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- Offices of Rural Health work with Critical Access Hospital Programs and rural communities.
  - MORH has managed the CHSD process in Montana over the past 20 years.
  - CHSD philosophy
    - Health is a local affair,
    - Health care delivered in rural communities is affordable, high quality and necessary for the health of the community
    - Citizens of rural communities/counties should take responsibility for the health of their community
    - Effective problem-solving by communities is the most important factor in the survival of rural health services
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# Why do a CHNA?

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- Patient Protection and Affordable Care Act
  - Accountability
    - A Community Health Needs Assessment is a tool to help hospitals ensure their community benefit activities are related to needs identified in their community
  - Community Input
    - A process that helps engage the community and facility together in strengthening the healthcare system
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# Steps in CHSD

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- ▶ Hospital and community members form a Steering Committee to drive process
  - ▶ Secondary health data is gathered and reviewed
  - ▶ A customized community survey is created
- ▶ A random sample survey is mailed out to community
- ▶ Focus groups conducted
- ▶ Steering committee meets to review data
- ▶ Data used to inform a prioritization process of needs
  - ▶ Strategic plan is developed



# Survey Question Themes

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- Health care utilization
- Service awareness
- Community/Public Health
- Insurance
- Demographics



# Community/Public Health

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- What are the most important health issues facing your community?
- How healthy is your community?
- What would make your community a healthier place to live?
- Common health issues identified:
  - Obesity
  - Chronic disease – Cardiovascular, cancer, diabetes
  - Need of health and wellness activities



# CHSD Outcomes

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- Community engagement
- Community health goals
- Strengthened healthcare services
- Community investment in the future of the health system



# How has the information been used?

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- ▶ Marketing – service awareness, annual report
- ▶ Development of community health group/coalition/task force
- ▶ Community Health District
- ▶ Successful grant applications
  - ▶ Transportation
  - ▶ Mobile dental unit
- ▶ Development of new services/programs
  - ▶ Nutrition and fitness programs
  - ▶ Tobacco free campus
  - ▶ Urgent Care/After hours clinic





# Who is doing CHSD this year?

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- ▶ Anaconda
- ▶ Big Sandy
- ▶ Columbus
- ▶ Glendive
- ▶ Hamilton
- ▶ Livingston
- ▶ Lewistown
- ▶ Poplar/Wolf Point

- ▶ Ronan
- ▶ Roundup
- ▶ Scobey

Prioritization/  
Implementation planning:

- ▶ Ekalaka



# Contact Information

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