CHSD: Community Health Services Development Program
History

- Offices of Rural Health work with Critical Access Hospital Programs and rural communities.

- MORH has managed the CHSD process in Montana over the past 20 years.

- CHSD philosophy
  - Health is a local affair,
  - Health care delivered in rural communities is affordable, high quality and necessary for the health of the community
  - Citizens of rural communities/counties should take responsibility for the health of their community
  - Effective problem-solving by communities is the most important factor in the survival of rural health services
Why do a CHNA?

- Patient Protection and Affordable Care Act
- Accountability
  - A Community Health Needs Assessment is a tool to help hospitals ensure their community benefit activities are related to needs identified in their community
- Community Input
  - A process that helps engage the community and facility together in strengthening the healthcare system
Steps in CHSD

- Hospital and community members form a Steering Committee to drive process
  - Secondary health data is gathered and reviewed
  - A customized community survey is created
- A random sample survey is mailed out to community
- Focus groups conducted
- Steering committee meets to review data
- Data used to inform a prioritization process of needs
  - Strategic plan is developed
Survey Question Themes

- Health care utilization
- Service awareness
- Community/Public Health
- Insurance
- Demographics
Community/Public Health

• What are the most important health issues facing your community?
• How healthy is your community?
• What would make your community a healthier place to live?
• Common health issues identified:
  • Obesity
  • Chronic disease – Cardiovascular, cancer, diabetes
  • Need of health and wellness activities
CHSD Outcomes

- Community engagement
- Community health goals
- Strengthened healthcare services
- Community investment in the future of the health system
How has the information been used?

- Marketing – service awareness, annual report
- Development of community health group/coalition/task force
- Community Health District
- Successful grant applications
  - Transportation
  - Mobile dental unit
- Development of new services/programs
  - Nutrition and fitness programs
  - Tobacco free campus
  - Urgent Care/After hours clinic
Who is doing CHSD this year?

- Anaconda
- Big Sandy
- Columbus
- Glendive
- Hamilton
- Livingston
- Lewistown
- Poplar/Wolf Point
- Ronan
- Roundup
- Scobey

Prioritization/Implementation planning:
- Ekalaka
Contact Information

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