



## WHAT'S IN IT FOR YOU

This training provides individuals working in a healthcare or community setting with the knowledge and skills to become a Community Health Worker (CHW). A CHW can serve as a link between medical and social services and the community, as well as support access to those services. CHWs can be engaged in various activities including outreach, community education, informal counseling, social support and advocacy.

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## WHAT'S IN IT FOR EMPLOYERS

Montana Office of Rural Health/AHEC (MORH) received grant funding through the Health Resources and Services Administration (HRSA) to make these and other training programs broadly available to increase the number of paraprofessionals trained in community and behavioral health across our state.

Additional information on this and other training opportunities can be found at:  
[www.healthinfo.montana.edu/workforce-development/index.html](http://www.healthinfo.montana.edu/workforce-development/index.html)

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**Apprenticeship Option:** Community Health Worker Apprenticeships which include on-the-job training with a mentor and incremental wage increases are available in conjunction with this training. Apprenticeship is the only way to receive a Nationally Recognized Credential for this occupation. Call 406-444-4100 or email [apprenticeship@mt.gov](mailto:apprenticeship@mt.gov).



Montana Department of  
**LABOR & INDUSTRY**

# COMMUNITY HEALTH WORKER FUNDAMENTALS

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## MONTANA



Office of Rural Health

Area Health  
Education Center



This training consists of four 15 hour online units and a 25 hour Supervised Experience conducted in a facility/ agency. Each unit contains written content, videos, application activities, case studies and reflective journaling. An individual will gain skills in the following areas: professional skills & conduct; communication; self-care; interpersonal relationships; outreach, navigation & coordination; organization; advocacy; capacity building & teaching.

This training is facilitated by an instructor and provides a certificate of completion.

## ABOUT THE COMMUNITY HEALTH WORKER TRAINING

## COMMUNITY HEALTH WORKER

### Requirements:

- Trainees must be sponsored by an employer
- High school diploma or GED preferred
- If needed, completion of a computer literacy assessment & training
- Employers may have additional requirements

### Description:

This training provides the knowledge and skills to become a Community Health Worker (CHW). A CHW can serve as a link between medical and social services and the community, as well as, support access to those services. CHWs can be engaged in various activities including outreach, community education, informal counseling, social support and advocacy.

### Training:

- Four 15 hour online learning units
- Twenty-five hours of an agency/facility supervised experience

### Benefits:

- Ensure clients/patients receive individualized support and resources
- Direct services to reduce unnecessary Emergency Department visits and re-admissions
- Connecting clients/patients to the right resources the first time
- Provide specifically trained para-professional staff
- Promote improved patient safety
- Support staff retention

## REGISTRATION INFORMATION

This training is being offered on a regional basis by the Area Health Education Centers (AHEC). Please register with the AHEC in your region:

Total training fees are due at enrollment. Full reimbursement upon the participant's successful completion is available. Additional information on training fees can be found online on your AHEC's registration page.

- Western Montana AHEC-MHA Academy: [www.mtha.org/education/mha-academy](http://www.mtha.org/education/mha-academy)
- South Central Montana AHEC-MHA Academy: [www.mtha.org/education/mha-academy](http://www.mtha.org/education/mha-academy)
- North Central Montana AHEC-MHA Academy: [www.mtha.org/education/mha-academy](http://www.mtha.org/education/mha-academy)
- Eastern Montana AHEC-RiverStone Health: [www.riverstonehealth.org/education-resources/eastern-mt-area-health-education-center-ahec](http://www.riverstonehealth.org/education-resources/eastern-mt-area-health-education-center-ahec)
- North Eastern Montana AHEC-Montana Health Network: [www.montanahealthnetwork.com/ahec-programs](http://www.montanahealthnetwork.com/ahec-programs)

