

## LAKE RHC Application/Letter of Commitment

The Montana Office of Rural Health and the Health Research and Education Foundation (Mhref) Flex Program have partnered together to offer the LAKE quality improvement pilot project at no cost for Montana RHCs. This pilot is available to assist up to fifteen (15) RHCs in completing a quality improvement process around a number of quality metrics. Participation has been designed to enable clinics to start when you are ready and proceed at a pace that fits with your operational realities. If you are interested in this opportunity, please fill out this form. Priority will be given to those who submit their letter by **October 25, 2024**.

### Clinic information

1. Clinic name: \_\_\_\_\_
2. City: \_\_\_\_\_, MT
3. Provider based clinic  Independent/Stand-alone clinic
4. Please mark which quality improvement Projects you'd be most interested in participating:
  - Controlling Blood Pressure
  - Preventative Care and Screening: Tobacco Use
  - Childhood Immunization Status
  - Diabetes: Hemoglobin A1c (HbA1c) Poor Control (>9%)
  - Documentation of Current Medications

### Clinic Manager information

5. Name: \_\_\_\_\_
6. Phone: \_\_\_\_\_
7. Email: \_\_\_\_\_

### Second point of contact (key personnel)

Delegate a key person to assist in this quality improvement process.

8. Name: \_\_\_\_\_
9. Position/Title: \_\_\_\_\_
10. Phone: \_\_\_\_\_
11. Email: \_\_\_\_\_

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### Clinic responsibilities and expectations

RHCs will gain access to a set of best practice activities to drive improvement for the selected metric/focus area and translate those activities into formal Plan-Do-Study-Act (PDSA) initiatives to be implemented during the project year. By agreeing to the following statements, this verifies that you have read and agree to the following:

Your RHC team will need:

- Leadership that views clinical quality as a priority area for improvement
- Mechanisms to learn from like teams confronting similar challenges
- An approach and willingness to affect change
- Dedicated time commitment – with work done in a self-guided fashion to provide flexibility

Specific Project Requirements and Expectations:

- Establish a small, focused improvement team
- Commit to learn and apply the Model for Improvement and other change strategies
- Perform tests of change that lead to improvement for target patient populations
- Collect required measurement data (quarterly or annual data submission)
- Be willing to transparently share information, data, tools, and resources with other teams
- Receive and seek coaching and technical assistance

Initial: \_\_\_\_\_

### LAKE QI project resources

- RHCs will gain access to a set of best practice activities to drive improvement for the selected metric/focus area and translate those activities into formal Plan-Do-Study-Act (PDSA) initiatives to be implemented during the project year.
- PDSA initiative tool is a component part of its *Learning and Knowledge Exchange (LAKE)*, a web-based portal containing quality improvement tools, best practice models and library of compliance, regulatory, strategy and performance improvement resources for RHCs.
- Participation in a cohort of RHCs taking on a LAKE QI project. Ongoing networking opportunities and educational resources will be made available.

Access to these resources and tools are available to your clinic at no cost.

**Our RHC is applying to participate in the Montana LAKE QI project offered through the Montana Office of Rural Health and Montana Hospital Association FLEX program:**

\_\_\_\_\_  
Clinic Manager Signature

\_\_\_\_\_  
Date

Please return this completed form to [natalie.claiborne@montana.edu](mailto:natalie.claiborne@montana.edu)